# CONTRACT HOLDER FEES SCHEDULE

# Durnett Ddavies LETTINGS

www.burnettdavieslettings.co.uk

# OCCUPATION CONTRACTS SIGNED ON OR AFTER 1 DEC 2022

#### **Written Statement**

The landlord may not charge a fee for providing a written statement as per clause 5.1 or 5.2 of the occupation contract. The Contract-Holder may request a further copy of the written statement of the contract at any time, but the landlord may charge a reasonable fee for providing a further copy of the written statement.

# **Rent Arrears / Returned Payments**

The Contract-Holder shall pay to the landlord interest at 3% per annum above the Bank of England's base rate on any rent or other money payable under the contract remaining unpaid for more than seven days after the day on which it became payable. The contract-Holder is responsible for ensuring cheques are not dishonoured and payments by standing order are not cancelled before the payment or payment period is completed. Should costs be incurred for dishonoured or cancelled payments the Contract-Holder is liable for any actual costs incurred.

# Missed appointment - Check Out

The Contract-Holder shall indemnify the landlord or agent for any actual loss arising from the failure of the Contract-Holder to keep a mutually agreed appointment to complete the check out procedures at the termination or sooner ending of the contract which for the avoidance of doubt shall include indemnifying the landlord or agent for any actual costs incurred in arranging a second check out appointment. If neither the Contract-Holder nor their agent shall keep the second appointment any assessment made by the landlord or the landlord's agent shall be final and binding on the Contract-Holder. Should the landlord or their agent fail to attend such appointment the Contract-Holder's reasonable costs incurred in attending the premises will be met by the landlord.

#### Lost key(s) or other Security Device(s)

Contract holders are liable to the actual cost of replacing any lost key(s) or other security device(s). If the loss results in locks needing to be changed, the actual costs of a locksmith, new lock and replacement keys for the contract holder(s), landlord and agent will be charged to the contract holder(s) as evidenced by an invoice or receipt.

#### **Utilities**

In the event of any supply of water, gas, electricity, telephone or internet to the premises being disconnected in consequence of the non-payment of the contract holder of the whole or any part of the charge relating to the same or as a result of any other act or omission on the part of the contract holder, then the Contract-Holder shall indemnify the landlord for any costs reasonably incurred in reconnecting or resuming those services.

#### Early Termination (Contract-Holder(s) request)

Early termination of a contract will be considered by the agent/landlord and negotiations on any cost will be determined on the individual circumstances. However, it should be noted that there is no guarantee that the landlord will agree to a proposed early termination and where no such agreement is made, the contract-holder will remain liable for the total sums as required in the occupation contract.

Please ask a member of staff if you have any questions about our fees.

### **CLIENT MONEY PROTECTION:**



### **INDEPENDENT REDRESS:**

www.tpos.co.uk

